

ACT Parks and Conservation

# Volunteer Code of Conduct



**ACT**  
Government



Draft 2017

## Purpose

ACT Parks and Conservation Service (PCS) works with volunteers through the ParkCare Initiative to achieve positive environmental and social outcomes. Our Vision is to deliver an inclusive, valued and rewarding ParkCare/ Volunteering initiative where positive volunteer experiences contribute to improved environmental outcomes.

The ParkCare Code of Conduct has been developed to promote a diverse, effective and enjoyable ParkCare experience for all involved.

## Code of Conduct

As a volunteer with ACT Parks and Conservation Service, we contribute to the success of our activities and projects by:

- Exhibiting at all times a positive and friendly approach so that visitors and fellow volunteers have an enjoyable and memorable experience.
- Acknowledging the importance of our individual contributions to the total effort involved in providing a happy and comfortable, yet safe and structured environment.
- Always being mindful of situations requiring attention or resolution. This may involve alerting the appropriate supervisors of injury, illness, unacceptable behaviour.
- Respecting and working as a team to the best of our ability.
- Respecting all people regardless of their race, religion, colour or age.
- Being aware of any issues that may cause problems and report to the Volunteer Coordinator.
- Following health and safety practices and policies.
- Refraining from the use or possession of alcohol and illegal drugs at any time whilst volunteering.

## Terms of Agreement

- I agree to abide by the Code of Conduct
- I agree to carry out my volunteer tasks according to the rostered hours, at the discretion of ACT Parks and Conservation Service.
- I agree to contact the Volunteer Co-ordinator as early as possible if circumstances prevent my being able to undertake volunteering.
- I agree not to talk to the media or make public or social media comments about incidents or operational matters on behalf of ACT Parks and Conservation/ ParkCare or whilst displaying the ParkCare uniform and PCS logo.
- If I breach the Code of Conduct, I acknowledge I may be relieved of my duties. Such conduct may also result in denial of future volunteer applications.